

KSB/ACL/2020/MEM0 (001)

1 June 2020



To all valued clients and base users

Dear Sir/Madam,

AUTHORITY AND CUSTOMER LIAISON DEPARTMENT FOR PANGKALAN BEKALAN KEMAMAN SDN. BHD. (PBKSB)

The above refers.

We are pleased to announce that we have initiated a new department known as **Authority and Customer Liaison Department**.

The objective of the department is to serve as a main focal point in receiving and attending to any queries you might have. The department is envisaged to establish stronger business relationship, better communication, structured feedback on issues raised or you may want to share your insights for improvements on services provided by PBKSB.

While you can continuously use our *e-Aduan*, you may also contact our Senior Manager, Authority and Customer Liaison, Tuan Hj. Ahmad Zaidi bin Deraman at 09-8602222 or email to him at ahmadzaidi@epicgroup.com.my

We trust the above is in order and look forward for mutually beneficial and continuous business partnership.

Thank you.

"KOMITED, SELAMAT, BERINTEGRITI"

Yours faithfully,

PANGKALAN BEKALAN KEMAMAN SDN. BHD. (69363-D)

SYED ABDULLAH BIN SYED OMAR
Acting General Manager



PANGKALAN BEKALAN KEMAMAN SDN BHD (69363-D)
P.O. Box 64, Kemaman Supply Base, 24007 Kemaman, Terengganu.
Tel : +609-860 2222 Fax : +609-863 1716
Website : www.epicgroup.com.my

